

## **G4S Response to HIW Form received**

### **FIRST BASE**

#### **1) Please give details of the service/treatments you are intending to provide.**

##### **G4S Integrated Offender Interventions Service (IOIS)**

G4S operates this service on behalf of the South Wales Police and Crime Commissioner and National Probation Service. Kaleidoscope are sub-contracted to provide clinical assessment and interventions.

Referrals are received from the Police, Courts, Probation Service and Prison Service. G4S staff carry out a comprehensive criminogenic needs assessment, scheduled case management appointments and group work. This includes the delivery of a range of non-clinical interventions to reduce re-offending and manage substance misuse. We also operate Recovery activities e.g sport, art and music groups. Some (not all) of these service users will become patients of the clinical service. G4S do not provide clinical services.

- None of the above activities require laser or specialist equipment

#### **2) Where will this service be provided and how often ?**

**Site 1 Grove House, Grove Place, Swansea SA1 5DF** – this building is leased from South Wales Police by G4S.

Service run Monday to Friday 9am – 5pm (additionally 5pm – 8pm Wednesday and 10am – 12 am on Saturdays)

#### **3) Who will be providing this service ?**

G4S caseworkers will carry out non clinical case management, appointments and group work.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs.

G4S is the lead agency but hosts other agencies including Kaleidoscope, South Wales Police, National Probation Service and Wales Community Rehabilitation Company, Prison staff and NHS CDAT Substance Misuse workers for appointments at the centre.

#### **4) How will patients be referred to / access the service ?**

Offenders/Service Users are referred from within the criminal justice system - the Police, Courts, Probation Service and Prisons. G4S staff refer individuals with clinical needs to Kaleidoscope.

#### **5) Who will pay for the services provided to patients ?**

The services are paid by the South Wales Police and Crime Commissioner and the National Probation Service. G4S sub-contracts Kaleidoscope to provide clinical services including provision of substitute medication where appropriate.

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### **6) Details of person to whom the response is to be addressed.**

X/X  
BCS House  
G4S Care & Justice Services  
HMP& YOI Parc  
1 Parc Cottages  
Heol Hopcyn John  
Bridgend  
CF35 6AP

### **7) Is there any relevant information that you feel we should know about ?**

No

## **SECOND BASE**

### **1) Please give details of the service/treatments you are intending to provide.**

#### **Neath IOIS**

G4S operates this service on behalf of the South Wales Police and Crime Commissioner and National Probation Service. Kaleidoscope are sub-contracted to provide clinical assessment and interventions.

Referrals are received from the Police, Courts, Probation Service and Prison Service. G4S staff carry out a comprehensive criminogenic needs assessment, scheduled case management appointments and group work. This includes the delivery of a range of non-clinical interventions to reduce re-offending and manage substance misuse. We also operate Recovery activities e.g sport, art and music groups. Some (not all) of these service users will become patients of the clinical service. G4S do not provide clinical services.

- No laser or specialist equipment required

### **2) Where will this service be provided and how often ?**

Neath IOIS, 5-6 London Road, Neath SA11 1HB

Service runs Monday to Friday 9am – 5pm

### **3) Who will be providing this service ?**

G4S caseworkers will carry out non clinical case management, appointments and group work.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs

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G4S is the lead agency, but hosts other agencies including Kaleidoscope as our clinical sub-contractors, South Wales Police, National Probation Service and Wales Community Rehabilitation Company and Prison staff.

NHS ABMU CDAT Substance Misuse workers are also based at the building for Neath patients. They operate a hepatitis immunisation clinic monthly and see individuals for daily appointments at the centre.

### **4) How will patients be referred to / access the service ?**

Patients (Offenders/Service Users) are referred from within the criminal justice system - the Police, Probation Service and Prisons. G4S staff refer individuals with clinical needs to Kaleidoscope for assessment and treatment by registered nurses and GP.

### **5) Who will pay for the services provided to patients ?**

The services are paid by the South Wales Police and Crime Commissioner and the National Probation Service. G4S sub-contracts Kaleidoscope to provide clinical services including provision of substitute medication where appropriate.

### **6) Details of person to whom the response is to be addressed.**

X/X  
BCS House  
G4S Care & Justice Services  
HMP& YOI Parc  
1 Parc Cottages  
Heol Hopcyn John  
Bridgend  
CF35 6AP

### **7) Is there any relevant information that you feel we should know about ?**

No

## **THIRD BASE**

### **1) Please give details of the service/treatments you are intending to provide.**

#### **Bridgend IOIS**

G4S operates this criminal justice service on behalf of the South Wales Police and Crime Commissioner and National Probation Service. Kaleidoscope are sub-contracted to provide clinical assessment and interventions including substitute medication and testing using registered nurses.

Referrals are received from the Police, Courts, Probation Service and Prison Service. G4S staff carry out a comprehensive criminogenic needs assessment, scheduled case management appointments and group work. This includes the delivery of a range of non-clinical interventions to reduce re-offending and manage substance misuse. We also operate Recovery activities e.g sport, art and music groups. Some (not all) of these service users will become patients of the clinical service. G4S do not provide clinical services.

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- None of the above require specialist or laser equipment

### **2) Where will this service be provided and how often ?**

41-43 Market Street, Bridgend, CF31 1LJ – This building is leased from Bridgend County Borough Council.

Services run Monday to Friday 9am – 5pm

### **3) Who will be providing this service ?**

G4S caseworkers will carry out non clinical case management, appointments and group work.

Any clinical provision would be carried out by registered nurses from Kaleidoscope and contracted GPs

G4S is the lead agency, but hosts other agencies including Kaleidoscope as our clinical sub-contractors, South Wales Police, National Probation Service and Wales Community Rehabilitation Company and Prison staff.

NHS ABMU CDAT operate a hepatitis immunisation clinic monthly and see individuals for ad hoc appointments at the centre.

### **4) How will patients be referred to / access the service ?**

Patients (Offenders/Service Users) are referred from within the criminal justice system - the Police, Probation Service and Prisons. G4S staff refer individuals with clinical needs to Kaleidoscope for assessment and treatment by registered nurses and GP.

### **5) Who will pay for the services provided to patients?**

The services are paid by the South Wales Police and Crime Commissioner and the National Probation Service. G4S sub-contracts Kaleidoscope to provide clinical services including provision of substitute medication where appropriate.

### **6) Details of person to whom the response is to be addressed.**

X/X  
BCS House  
G4S Care & Justice Services  
HMP& YOI Parc  
1 Parc Cottages  
Heol Hopcyn John  
Bridgend  
CF35 6AP

### **7) Is there any relevant information that you feel we should know about ?**

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No